

TENNIS ABERDEEN PROTOCOL FOR THE RE-INTRODUCTION OF TENNIS



We are delighted to welcome our tennis players back to the courts!

We would, however, like to ask all players to adhere to the following protocols and general arrangements. These rules will help keep both Tennis Aberdeen staff and players safe. Tennis Aberdeen staff will be on hand to support you and monitor adherence to physical distancing guidelines. These protocols have been developed in conjunction with the most recent Tennis Scotland COVID-19 guidance.

- Anyone with symptoms of COVID-19 should not visit any Sport Aberdeen venues and should self-isolate in-line with government guidelines.
- Physical distancing rules (remaining two meters / six feet apart) must be observed at all times.
- Court times for Aberdeen Tennis Centre indoor and outdoor courts are available to book in hourly slots and should be booked in advance by using our online booking system or by calling 01224 507746 during opening hours.
- Members will have access to 7-day book ahead privileges, while pay-and-play customers will be able to book session times 3 days ahead.
- Please arrive no more than 10 minutes prior to your start time and report to reception on arrival. All players will have their contact details taken for track and trace purposes only.
- Unpaid bookings can be paid by contactless card payment only. Cash payments will not be accepted.
- Recreational tennis is available for singles, or doubles. There is no current household restriction on players.
- All players must bring their own equipment, no equipment will be loaned under any circumstance. Balls and rackets are available for sale if you require.
- No social gatherings are permitted. Once play is finished, players must leave the premises promptly and following physical distancing guidelines.
- Please bring a face covering with you.

Before you play:

- Please do not arrive to play without a booking.
- Arrive at the venue no more than 10 minutes prior to your booking time.
- All customers must check in on arrival at the venue reception, this is crucial for track and trace purposes.
- Face coverings must be worn when entering the venue and when not participating in activity i.e. in reception areas, bathrooms, corridors etc.
- Ensure you bring your own equipment and clearly initial your tennis balls to help distinguish from others.
- Hand sanitiser will be available throughout the building, please use this when you arrive and regularly during your visit.
- Stay up to date by following LTA, Tennis Scotland and Tennis Aberdeen websites and social media channels.

On the courts:

- Whilst moving through the building, physical distancing must be observed and adhered to. Please follow directional signs, keeping left at all times.
- The nets should be wound up sufficiently for play, please ask a member of staff if they need to be adjusted. Do not do this yourself.
- On the outdoor courts, gates should be left open during play.
- All activity permitted can be found via the Tennis Scotland website. Unless a specific NESTLA session, the only play available is for recreational purposes only.
- Avoid changing ends or agree to change ends by walking around the opposite sides of the net.
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- Players should not:
 - Share equipment, food or drink
 - Pick up any tennis balls which are clearly not yours
 - Chase the ball down onto another court if it is in use
 - Shake hands, high-five, or have any physical contact with anyone out with their household.

After you have finished: Please leave the venue whilst maintaining physical distancing.

Thank you for your continued support and assistance.