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Post Title	SnowSports Technical Manager
Division	Community Leisure Operations
Section	Operational Facilities
Location	Citywide

Responsible to	Operations Manager
Responsible for	Any immediate reports

* Candidate's suitability will be measured by assessment in the following ways;

A – Application: **I** – Interview: **R** – References: **X** - Interview Exercise[s]

	Attributes	Essential	Desirable	Assessment
Experience				
1	Experience of working in a sport and leisure, retail or hospitality, or commercially sales driven environment	X		A I
2	Awareness of changes occurring within the leisure industry and SnowSport facilities		X	A I
3	Operational knowledge of the organisation or equivalent	X		A I
4	An understanding of good customer care practice		X	A I
5	Experience in the management and supervision of staff		X	A I R
6	Experience of working in a customer-oriented environment	X		A I
7	Outdoor equipment maintenance, particularly skis / snowboards / matting / lifts etc.	X		A I R
8	General building / grounds maintenance	X		A I R
Skills, Abilities and Knowledge				
9	A knowledge and understanding of the operations associated with a SnowSports/leisure environment		X	A I
10	Good communication/written/numerical skills	X		A I
11	Good mechanical knowledge to maintain relevant equipment	X		A
12	Able to work with minimum supervision / ability to work unsupervised	X		A I R
13	Ability to use own initiative to solve day to day problems	X		I
14	General building / grounds maintenance and/or joinery skills	X		A I R
15	Ski / Snowboard maintenance skills	X		A I R
16	Good organizational / planning skills	X		A I
17	Skilled in outdoor equipment maintenance	X		A I R
Interpersonal and Social Skills				
18	Good communication skills in all formats	X		I R

19	Enthusiastic		X	A I R
20	Highly effective team worker	X		I R
21	Confident		X	I R
22	Requirement to maneuver, set-up and dismantle equipment	X		I
23	Self-motivated	X		I
24	Flexible approach to working including ability to work shifts including weekend work	X		I
25	Enjoy working with people of all ages from all sectors of the community	X		I
Qualifications and Training				
26	Any technical qualification relating to the building trade		X	A I
27	Any outdoor activity or related qualifications		X	I
28	PVG Membership for Regulated Work with Children and/or Protected Adults or willingness to obtain prior to a formal offer of employment being made.	X		A
29	3 Day First Aid at Work Qualification	X		A
30	Willingness to undertake training / accreditation required for job role	X		I
31	CIMSPA Health & Safety Management Certificate [Site and Person Dependent]	X		
32	On-line Fire Marshal Training	X		A
33	Commitment to continuous personal development		X	A I
Other				
34	Considering should be given to personal transport as starting and finishing times may be unsuitable for public transport			

Prepared/Updated by	David Brown – Assistant Group Operations Manager	October 2025
Approved by	Nickie Scorgie	January 2026
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