

<b>Index</b>	<b>303/TM/CLO</b>
<b>Post Title</b>	<b>SnowSports Technical Manager</b>
<b>Division</b>	<b>Community Leisure Operations</b>
<b>Section</b>	<b>Operational Facilities</b>
<b>Location</b>	<b>Citywide</b>

<b>Responsible to</b>	<b>Operations Manager</b>
<b>Responsible for</b>	<b>Any immediate reports</b>

\* Candidate's suitability will be measured by assessment in the following ways;

**A** – Application: **I** – Interview: **R** – References: **X** - Interview Exercise[s]

<b>Attributes</b>	<b>Essential</b>	<b>Desirable</b>	<b>Assessment</b>
<b>Experience</b>			
1 Experience of working in a sport and leisure, retail or hospitality, or commercially sales driven environment	X		A I
2 Awareness of changes occurring within the leisure industry and SnowSport facilities		X	A I
3 Operational knowledge of the organisation or equivalent	X		A I
4 An understanding of good customer care practice		X	A I
5 Experience in the management and supervision of staff		X	A I R
6 Experience of working in a customer-oriented environment	X		A I
7 Outdoor equipment maintenance, particularly skis / snowboards / matting / lifts etc.	X		A I R
8 General building / grounds maintenance	X		A I R
<b>Skills, Abilities and Knowledge</b>			
9 A knowledge and understanding of the operations associated with a SnowSports/leisure environment		X	A I
10 Good communication/written/numerical skills	X		A I
11 Good mechanical knowledge to maintain relevant equipment	X		A
12 Able to work with minimum supervision / ability to work unsupervised	X		A I R
13 Ability to use own initiative to solve day to day problems	X		I
14 General building / grounds maintenance and/or joinery skills	X		A I R
15 Ski / Snowboard maintenance skills	X		A I R
16 Good organizational / planning skills	X		A I
17 Skilled in outdoor equipment maintenance	X		A I R
<b>Interpersonal and Social Skills</b>			
18 Good communication skills in all formats	X		I R

19	Enthusiastic	X	A I R
20	Highly effective team worker	X	I R
21	Confident	X	I R
22	Requirement to maneuver, set-up and dismantle equipment	X	I
23	Self-motivated	X	I
24	Flexible approach to working including ability to work shifts including weekend work	X	I
25	Enjoy working with people of all ages from all sectors of the community	X	I
<b>Qualifications and Training</b>			
26	Any technical qualification relating to the building trade	X	A I
27	Any outdoor activity or related qualifications	X	I
28	PVG Membership for Regulated Work with Children and/or Protected Adults or willingness to obtain prior to a formal offer of employment being made.	X	A
29	3 Day First Aid at Work Qualification	X	A
30	Willingness to undertake training / accreditation required for job role	X	I
31	CIMSPA Health & Safety Management Certificate [Site and Person Dependent]	X	
32	On-line Fire Marshal Training	X	A
33	Commitment to continuous personal development	X	A I
<b>Other</b>			
34	Considering should be given to personal transport as starting and finishing times may be unsuitable for public transport		

Prepared/Updated by	David Brown – Assistant Group Operations Manager	October 2025
Approved by	Nickie Scorgie	January 2026
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